

# **IMPORTANT CONSUMER NOTICE**

**The Law requires that a written copy of a spectacle or contact lens prescription be given to patients immediately following an eye examination or eye examination with a required contact lens fitting process.**

**However, contact lens patients are advised that release of certain prescriptions are at the discretion of the optometrist (For example, Rigid, Bitoric, or Bifocal Gas Permeables and Keratoconus or Custom contact lenses that are not mass produced).**

*The practice of optometry in California is regulated by the Board of Optometry which receives and investigates all consumer complaints involving the practice of optometry. Complaints or grievances involving a California-licensed optometrist, should be directed to:*

**BOARD OF OPTOMETRY  
DEPARTMENT OF CONSUMER AFFAIRS  
400 R STREET, SUITE 4090  
SACRAMENTO, CA 95814-6200  
1-800-547-4576 or  
[boardemail@optometry.ca.gov](mailto:boardemail@optometry.ca.gov)**